

# Luxurious Yangtze River Cruise Holiday 6-Day Tour - Exclusive to TVSN viewers

#### \$999 PER PERSON (TWIN SHARE)

SKN 49543 EX Sydney, Melbourne

#### \$1.499 PER PERSON (TWIN SHARE)

SKN 49544 EX Perth, Brisbane, Adelaide and New Zealand (Auckland departure)

#### **5 NEW TRAVEL DATES ADDED! 2017 DEPARTURE DATES**

JUNE 01, 08, 15, 22, 29 **AUGUST** 03, 10, 17, 24 SEPTEMBER 07, 14 (NEW) 19, 26 (NEW) OCTOBER 02, 09, **16 (NEW)** NOVEMBER





# Luxurious Yangtze River Cruise Holiday



#### DAY 1 - I/F Chengdu arrival

Begin your journey with your international flight to Chengdu. Upon arrival at the Chengdu International Airport you will be greeted by your tour guide and transferred to your hotel. The remaining time of the day is free for your individual activities. Get a good night's sleep in your hotel ahead of your journey tomorrow.

**Optional Activity: Visit the Panda Sanctuary & Hot Pot Dinner** Famous for its breeding program and home of the Giant

Pamous for its breeding program and home of the Giant Pandas and their gorgeous cousins, the Red Pandas, tour the Chengdu Panda Sanctuary. Price includes transport to and from the sanctuary, entrance fee, traditional Sichuan hotpot dinner and English-speaking guide.

#### DAY 2 - B Chengdu- Yichang

Today you will fly from Chengdu to Yichang. Upon arrival, you will board the Yangtze River Cruise ship and begin your memorable 4-night cruise down the Yangtze River.

#### DAY 3 - B/L/D Yangtze River Cruise - Three Gorges Dam

Start the morning with a Thai Chi lesson on board in the presence of the beautiful Three Gorges Dam. Spend your day out on an optional excursion or relax on board the cruise ship. This evening you will return to the ship and attend the Captain's Welcome Banquet and enjoy the evening entertainment with a Chinese dancing ball.

**Optional Activity: Excursion - Three Gorges Dam Site.** The Three Gorges Dam Site is one of the largest construction projects undertaken by mankind and is the biggest hydropower project in the world.

**Optional Activity: Excursion - Tribe of the Three Gorges**You may also want to visit the Tribe of the Three Gorges, the only large scenic spot that has not been influenced by the Three Gorges Dam project, which showcases the abundant Ba Culture and Shu Culture.











#### **DAY 4 - B/L/D**

#### YANGTZE RIVER CRUISE - LESSER THREE GORGES

Today, you may choose to embark on the exciting optional excursions or opt for a leisure day on board the ship. The afternoon will see you continuing to cruise into the western section of Xiling Gorge.

#### Optional Activity: Excursion - Lesser Three Gorges

Explore the Lesser Three Gorges, a shining pearl hidden in remote mountains. You will leave your cruise ship and board smaller vessels to sail through the narrower and breathtaking Lesser Three Gorges region, lined by sheer cliffs and mountains. Along the Yangtze River, you will appreciate the beauty of the Qutang Gorge and Wu Gorge and visit the ancient plank road, Mengliang Stairway and the Hanging Coffins.

#### Optional Activity: Excursion - White Emperor City

You may also choose the optional excursion to visit the White Emperor City, an ancient temple that is located atop Baidi Mountain on the northern bank of the Yangtze River in Fengjie County.

#### DAY 5 - B/L/D

#### YANGTZE RIVER CRUISE - FENGDU GHOST CITY

Today you will pass through the mountains of Eastern Sichuan. Participate in the optional excursion or relax by the pool, pamper yourself with a massage and make the most of the last full day on your ship. Tonight, enjoy the farewell dinner and pack your bags in preparation for disembarking tomorrow.

#### Optional Activity: Excursion - Fengdu Ghost City

Today's optional excursion is the Fengdu Ghost City to see why it's regarded as the "City of Ghosts." The temples built on Ming Mountain depict the punish instruments and demon paintings, demonstrating the Chinese people's imagination of hell.

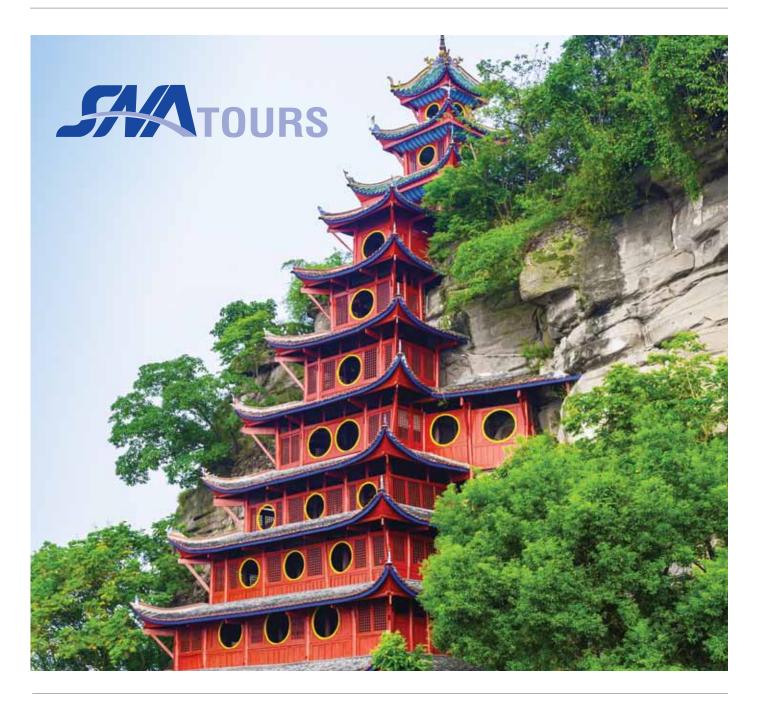
#### **DAY 6 - B** DEPART CHONGOING

Today you will be transferred to the airport for your flight home or you may choose to extend your stay and continue to explore the mesmerising cities of China, including: Beautiful Beijing, sensational Shanghai and of course, the home of the Terracotta Warriors, historic Xi'an.









## Established in 2010, 10,000 + Have Travelled To Asia We Cover 15+ Cities and Offer 60+ Excursions

SNA Tours has been working closely with the team at TVSN to bring you the most amazing deals with the best terms and conditions not offered anywhere else. This is made possible with economies of scale and purchasing power across several destination countries.





# This Is A New Cruise Ship Experience With Exclusive Benefits Available Only Via SNA Tours

This campaign takes you to the majestic Yangtze for a luxurious cruise at an unbeatable value-for-money offer.

You can rest assured with SNA Tours, you will have a fabulous time on your cruise.















# Tour Tipping Included - Save \$100 Per Person

We know it's always an uncomfortable situation when it comes to tipping in foreign countries.

We have included the tour tipping in the amazing price of the cruise!





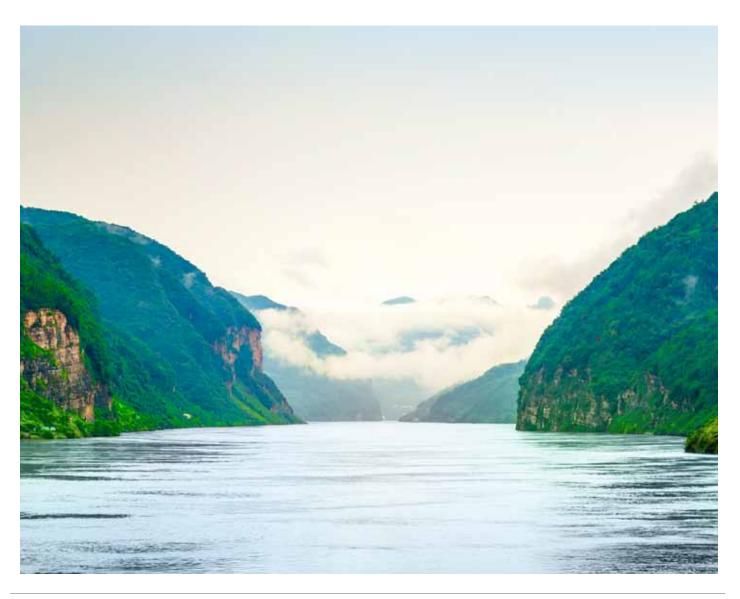
# Travel In 2017 But You Have To Hurry... Limited Seats Available!

This amazing offer, available exclusively on TVSN is only available for 2017 travel, but you need to hurry!

First, there are only 11 travel dates available for travellers from all 6 origin cities across Australia and New Zealand: Sydney, Melbourne, Brisbane, Perth, Adelaide and Auckland.

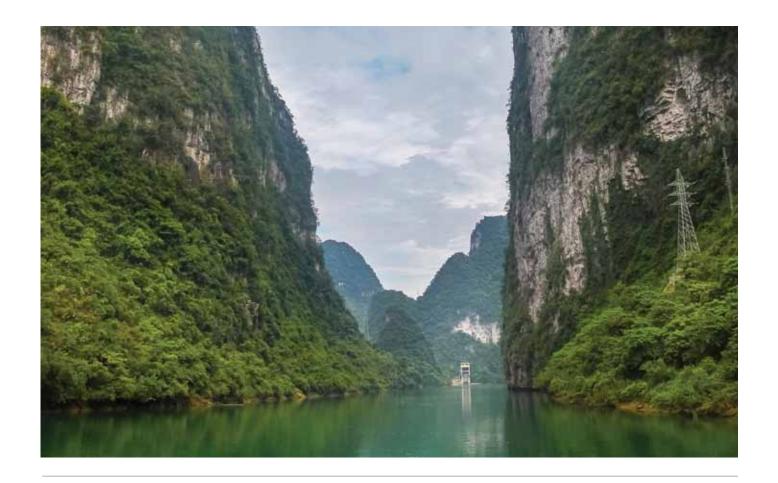
Second, both the airline seats and cruise ship cabins for those dates are limited, assigned on a first in, best dressed basis.

All you need to do is make your \$99 deposit today and follow up with the balance of payment within 30 days.









## Travel In 2017 For Today's Incredible Deal





You can call in to TVSN 13 23 10 or go online to www.iTVSN.com.au to place your order with just a \$99/passenger to lock in this amazing deal and pay the balance in 30 days!

SKN 49543 \$999 Per Person (Twin Share) EX Sydney, Melbourne First Part Payment \$99 Then 1 Payment of \$902.20

SKN 49544 \$1,499 Per Person (Twin Share) EX Brisbane, Perth, Adelaide, Auckland First Part Payment \$99 Then 1 Payment of \$1,402.20





## How To Book Your Luxurious Cruise Holiday

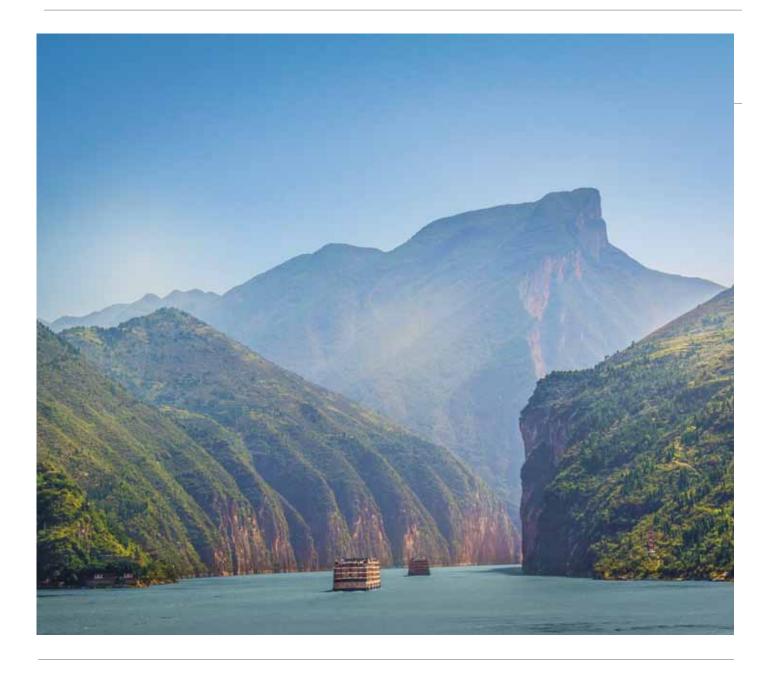
All you need to do is as simple as 1-2-3. The ordering process has been fully integrated with TVSN's Customer Care and SNA Tour's customer service teams to ensure you have the opportunity to ask all the questions you might have during TVSN's exclusive 30-day money back cancellation policy after the \$99 deposit is paid with 2 convenient partial payments.

- 1. Pay your \$99 deposit/person
- 2. SNA customer service will call you to confirm your travel dates.
- 3. You have a full 30 days to change your mind, add more people to your travel group.









# 93% Of Travellers Say SNA Tours Are Outstanding

This statistic speaks for itself, but the reason it's important is because you will only go on the luxurious Yangtze River Cruise once in your life. You want to know it's going to be fun, of the quality and comfort you expect from TVSN. We at SNA Tours realise that travel memories last a lifetime and we want to do everything in our power to make yours priceless and timeless by selecting the very best partners for every component of your holiday.





# Singles... You Get Your Own Private Room/Cabin For Only \$80/Per Night

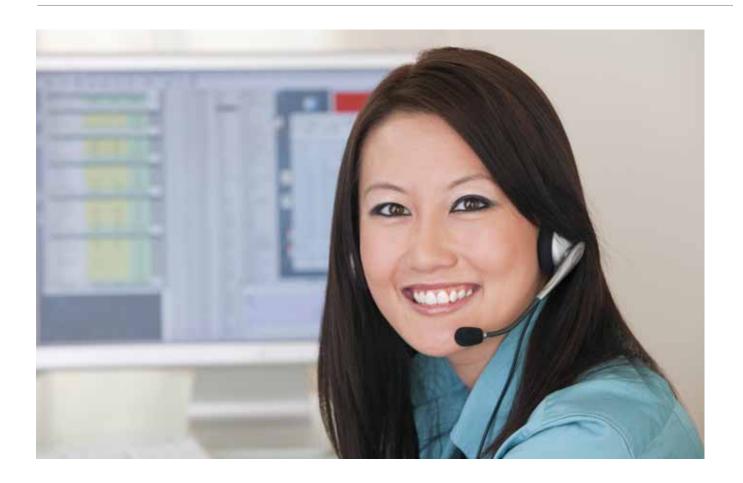
Admittedly, the per day cost for the cruise is higher than our other tours, but that's because the cost of a Cruise Ship cabin is necessarily higher than a hotel room. This cruise offer is a one-time-only opportunity at this price in 2017. Because it's promoted on TVSN, there will be many other singles travelling - adventurous people like you who are looking for to sharing this experience with you in one of the most exotic rivers in the world. You don't want to miss out just because it's a "little expensive"... It's totally worth the comfort of having your own private cabin.







# A system developed to ensure the simplest and fastest process possible.



When you place your order on TVSN, by calling 13 23 10 or online at iTVSN.com.au, the **TVSN Customer Care team** will process your order promptly anytime of day or night, 7 days a week!

- Once the TVSN Customer Care team processes your order, it sends it to SNA Tours the following business day (Monday to Friday).
- This means an order processed on Friday night will only be received by SNA on Monday morning, otherwise it's usually the next morning.





#### WHEN WILL I HEAR FROM SNA TOURS?

• Once your order is received, it's imported into the SNA Tours order processing system and a confirmation email is INSTANTLY sent to you if you are the person who placed the order.

SNA Tours sets you as the Primary Passenger for that travel unit (family or friends travelling together) and you are the only person who will be contacted by email or phone. If you would like to nominate someone else, just let us know and we'll gladly make the change.

- On the day your order is received, an SNA Customer Service person will call you (as the Primary Passenger).
- If you are not available, a voicemail will be left with the instructions for you to follow.

#### START BY FILLING IN THE ONLINE RESERVATION FORM

In the FIRST confirmation email we send you, there is a link to our online Reservation Form.

# DON'T WAIT FOR THE SNA COURTESY CALL – YOU CAN GO AHEAD AND PROCESS YOUR ORDER ON YOUR OWN ONCE YOU RECEIVE THE CONFIRMATION EMAIL:)

The **FIRST STEP** you need to take is to fill in the **ONLINE reservation form,** which includes your top 2 preferred travel dates.

- It is imperative you do this as soon as possible, for reasons noted below.
- SNA will send follow up emails, but fill in the Reservation Form as soon as conveniently possible.
- We use this information to sort through the hundreds of orders on a FIRST IN, best dressed basis, combined with the preferred travel dates in chronological order.
- We necessarily call and email passengers who wish to travel the soonest versus those who travel later in the current year or next year.
- This is usually completed within less than a week, but there are many things you can do to fast track your reservation...







### How To Fast Track Your Reservation

Fill in the online reservation form as soon as you can. Even if you only partially fill it in, our automated systems will place (and keep) you at the front to the queue.

• Otherwise we need to manually handle your enquiry which is more time consuming and slows down the process.

Make sure you're available during our extended working hours 9 AM to 5 PM Monday to Friday (Australian Eastern Time).

• If you're not available, you may request we contact someone else and we'll assign them as the Primary Passenger.



# FOLLOW OUR INSTRUCTIONS AND OUR SYSTEM WILL GET YOU ON YOUR WAY QUICKLY AND EASILY.

- We are as excited about your trip as you are and want to get you on your way. We have designed a fully automated system to make sure each step of the process is taken care of.
- All you need to do is keep an eye on your inbox and we'll be in touch with the next step well ahead of time. There's no need to send emails to check if we received your emails or call to "check on your reservation." We have it all under control and we will reach you if anything pops up!





#### ANSWERS TO COMMONLY ASKED QUESTIONS

#### When will my travel date(s) be confimed?

You travel date(s) for the Luxurious Yangtze River Cruise are GUARANTEED! You do not need a confirmation email from SNA Customer service. Exclusively for this TVSN promotion, we have put aside the dates so there is NO RISK risk of not getting the date(s) you want. **YOU ARE GUARANTEED TO TRAVEL WHEN YOU WANT!** We will send you the confirmation details, but your dates are secured and guaranteed! How good is that?!?! This is ONLY possible via TVSN!

#### When will I get my ticket(s)?

We negotiate great deals with airlines ahead of time, purchasing tickets in bulk at different times throughout the year to achieve economies of scale to provide you, as a TVSN client, the very best value for money.

Unfortunately this means there is no pre-set time when you will get your tickets other than well in advance of your travel. Sometimes this can occur months in advance while in others, it's 30 days or less prior to travel.

Rest assured we have everything under control and NO ONE HAS EVER MISSED THEIR FLIGHTS IN OUR 6-YEAR HISTORY.

Your tickets will be issued electronically, but are no longer needed by the airlines. Upon check-in, you just need to show your passport and visa.

#### Where will I have a stopover on my flight?

Due to the large number of travel dates, groups, varying itineraries and destinations we need to deal with, we are not able to confirm if there will be a stopover or where that might be on your way to and from your chosen destination.

When you purchased the deal on TVSN, you purchase a Group Tour at an incredible price point that requires us to find the best path to get you from your origin city (Sydney, Melbourne, Perth, Brisbane, Adelaide or Auckland) to your destination. Most of the time, this means we need to go through a large hub airport to then connect with a domestic flight.

We always seek to ensure the minimum amount of layover time that meets with the required transfer times set by the airlines and/or designated airports.

If you wish to pay to upgrade to a better, more direct flight path, you may contact our customer service, but experience has shown us that the substantial additional cost is usually prohibitive.

If you want to travel Business Class, just let us know and we'll discuss the options available.

#### When will I get my itinerary?

- This PDF file is your TOUR itinerary. A detailed day-by-day summary of your hotels and other travel details will be sent to you at least one week prior to travel to ensure it is complete and accurate.
- This is because many small, but important details change at the last minute due to the complexity of travel to developing countries.

#### When will I get my visa(s)?

- Visas are processed in bulk, based on travel tour dates and group sizes.
   Each country has its own visa process which unfortunately can vary widely beyond our control. Developing countries are notorious for inconsistent processing, which is why we strongly suggest you leave it up to us to deal with it.
- We have dedicated customer service personnel to hand-hold your visa application through each step to ensure nothing goes wrong.
   Unfortunately, there is no pre-set schedule we can confirm other than you will receive them well ahead of your travel.







# **Optional Excursions**



#### **CHENGDU OPTIONAL EXCURSIONS**

**Panda Sanctuary Excursion** And Hot Pot Dinner \$80/person

Famous for its breeding program and home of the Giant Pandas and their gorgeous cousins, the Red Pandas, tour the Chengdu Panda Sanctuary. Price includes transport to and from the sanctuary, entrance fee, traditional Sichuan hotpot dinner and English-speaking guide.





#### **CRUISE SHIP OPTIONS**

#### VIP Dining Room Upgrade (Highly recommended) \$60/person

Eat in the exclusive dining room with less people, so no waiting in the buffet lines, select from more choices of western food options and have a great panoramic view of the surroundings.

#### All-You-Can-Drink Package (AMAZING VALUE!) \$80/person

While on the ship, for the duration of the cruise, you can purchase this drinks package and have All-you-can-drink beer + 1 bottle of wine or

All-you-can-drink beer + 6 cocktails

#### Three Scenic Excursions \$170/person

Embark on three spectacular excursion in one convenient package! Fengdu Ghost City (Usually \$85) + Lesser Three Gorges (Usually \$85) + Three Gorges Dam (Usually \$85)! \$255 Value. Save \$85. That's 3 excursions for the price of 2!









# Luxurious Yangtze River Cruise Holiday TVSN Terms and Conditions

#### **FINE PRINT**

- Customers must have a valid passport with appropriate time remaining on passport prior to date confirmation and travel.
- · Voucher is for one person based on double occupancy.
- Service charge of \$100 applies if any change is made after the booking has been confirmed and the vouchers have been redeemed.
- Return date change will incur charge of \$200/person before the air ticket has been issued and is subject to airline availability.
- · No child discount available on this package.
- Itinerary scheduled activities are subject to change without prior notice based upon weather, traffic condition and other unforeseen occurrences.
- Rooms are subject to availability. If the desired hotel is not available, we will book an alternate, comparable hotel at no additional cost.
- We cannot provide a refund if we are unable to accommodate a special request.
- It is advised insurance coverage for baggage, accident and trip cancellation/interruption (highly recommended).
- · All currencies are in AUD Dollars unless stated otherwise.
- Single supplement of \$400 is payable upon booking for single travellers.
- Exclusions, if selected, are payable to SNA Tours directly, not TVSN.
- The TVSN money back guarantee does not apply to this offer.
   This promotional tour holiday is non-refundable after full payment has been made to TVSN since airline, hotel and local tour operator bookings made by SNA Tours can't be cancelled.

#### PACKAGE EXLUDES

- Customers must arrange to get a China Visa. This can be done through SNA Tours (paid to them directly) or done separately.
- Single supplement upgrades, add-on excursions, optional tours and evening entertainment.
- · Laundry and other items of a personal nature.
- · Trip delay or interruption by airline schedule change.
- Optional insurance coverage for baggage, accident and trip cancellation/interruption (highly recommended).
- · Cost for anything not specifically mentioned in the listing above.
- The TVSN money back guarantee does not apply to this offer.
   This promotional tour holiday is non-refundable after full payment has been made to TVSN since airline, hotel and local tour operator bookings made by SNA Tours can't be cancelled.

#### **PACKAGE INCLUDES**

- International airfares
- · All domestic and international transfers in China
- Round trip to and from the airport
- · Private coach transportation with air conditioning
- · Experienced, English speaking guides
- · Meals: 5 breakfast, 3 lunches, 3 dinners
- 5 nights accommodation in 4 or 5-star hotels
  - 1 night Holiday Inn Chengdu Qinhuang or similar
  - 4 nights Yangtze River Cruise Ship Gold 6
- · Tour Tipping is included

#### PREFERRED AIRLINE PARTNERS:

Sichuan Airlines. China Eastern Airlines and China Southern Airlines.

Other airline partners and/or hotels may be substituted to accommodate specific date requirements and/or scheduling at SNA Tours' discretion. Substitutions made by SNA Tours will not attract any surcharges or additional fees. Upgrades and/or special client requests may attract additional fees depending on availability, location, city and travel dates.

#### CONTACT SNA TOURS

Australia Toll Free No: 1800 650 005

Email: info@snatours.com Website: www.snatours.com.au



